

Figure 1

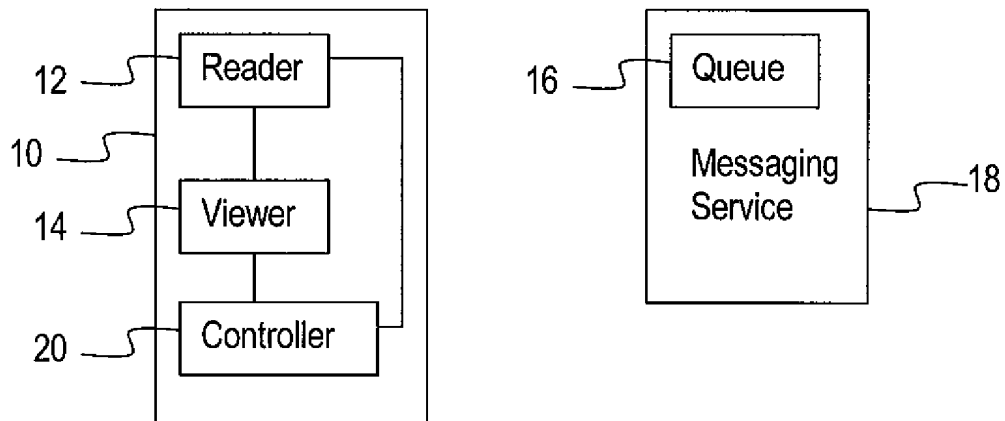


Figure 2

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50

Message Manager

52

Message Server ID

54

Queue ID

62 64 66 68 72

Start Stop Load Save Find

Destructive Read

70

58 Yes 60 No 56

Messages

\*ResendOrder Delivered 03/12/2003 01:45:39:315 PM

\*\*Type

- MapMessage

\*\*Expires

- Never

\*\*Properties

- ServiceOrder ID: 4532111

- OrderType: 34567890

Figure 3

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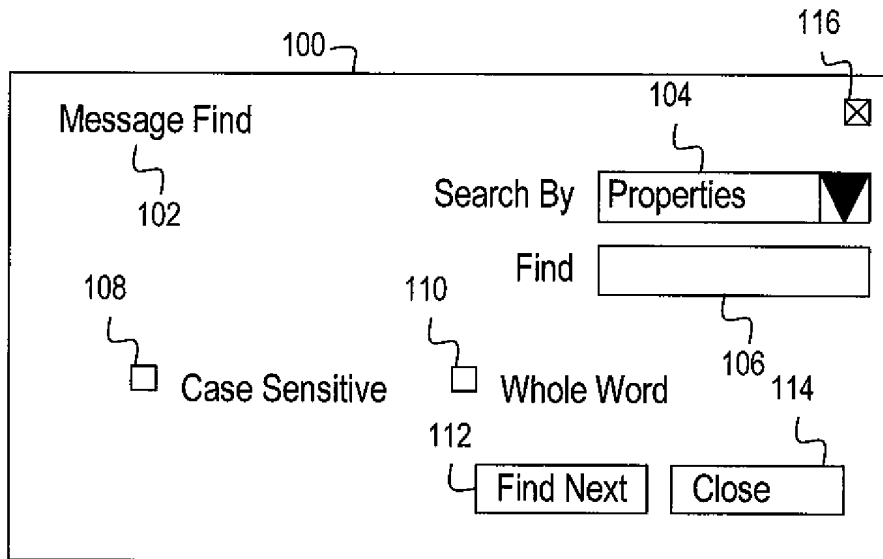


Figure 4

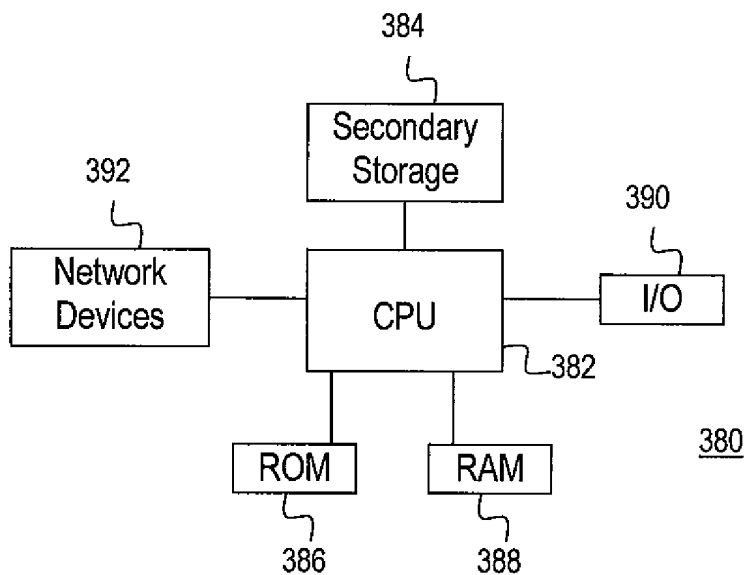


Figure 5